

Carswell Farm Cottages

Booking Form

Please call or e-mail us first to check availability:

Tel. +44 (0)1752 830020

E-mail: enquiries@carswellcottages.com

Please then fill out this form, print it, and send to:

Carswell Farm Cottages

Carswell Farm

Holbeton, Nr. Plymouth

Devon PL8 1HH

Your details:

Title:	
Name:	
E-mail:	
Address:	
Postcode:	
Home Tel:	

We wish to book:

- Corner Cottage Shepherd's Cottage The Lodge French Apartment
 Lambside House Spring Cottage The Mews The Beach Hut

	Day	Date	Month	Year
From:				
To:				

Party consists of:

	Adults	
	Children	Names & Ages:

Please make up the following beds (as available):

	Double(s)
	Single(s). Please state if these are to be in specific bedrooms:

We require the following (state number required):

	Cots (<i>Linen not included.</i>)
	Highchairs
	'Dream Tubes' soft double sided bed guard (<i>Subject to availability.</i>)
	Organic Devon breakfast hamper (<i>Please state for how many people. The cost is £45 for 2 people, £70 for 4 people or £15 per person for 5 or more people. Not available in the Beach Hut or France. For the Beach Hut an alternative Dinner Hamper for 2 is available for £45.</i>)

Dogs:

Dogs are welcomed at some of our cottages by prior arrangement - please do check with us first. There is a charge of £20 for each dog per week or £10 for a short break.

We will be bringing _____ dog(s).

Breed(s):	
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Payment:

Payment Option 1: I enclose a cheque for £_____ deposit (25% of the total price) and will pay the balance at least 8 weeks before the commencement of my stay.

Payment Option 2: I enclose a cheque for the full amount of £_____

Please make cheques payable to "Carswell Cottages". If you would prefer to make a Bank Transfer, then please contact us for our bank account details.

Where did you find out about us?

- | | | |
|--|--|---|
| <input type="checkbox"/> Previous Customer | <input type="checkbox"/> Organic Places to Stay | <input type="checkbox"/> Devon Online website |
| <input type="checkbox"/> Cottages Direct website | <input type="checkbox"/> South Devon Holiday Guide | <input type="checkbox"/> Owners Direct website |
| <input type="checkbox"/> Devon Farms/Moor to Shore | <input type="checkbox"/> Cottage Holidays website | <input type="checkbox"/> Dogfriendlybritain.co.uk |
| <input type="checkbox"/> Last Minute Cottages | <input type="checkbox"/> Recommended | <input type="checkbox"/> Holiday Cottages website |
| <input type="checkbox"/> Visit Devon website | <input type="checkbox"/> Visit South Devon website | <input type="checkbox"/> Holidaylets.net website |
| <input type="checkbox"/> Group Accommodation | <input type="checkbox"/> Farm Stay UK | <input type="checkbox"/> Iknowdevon website |
| <input type="checkbox"/> About organics website | <input type="checkbox"/> Other (please state): | |

Signature

I have read and agree to the Terms and Conditions of this contract.

Signature _____

Date _____ / _____ / _____

Data Protection Act: We promise that any information you give will be used for the purposes of Carswell Farm only. If you do not wish to receive any future information from us, please tick this box.

**Thank you very much for your booking.
Confirmation and directions will be sent by email (or by post if no email address).**

BOOKING TERMS AND CONDITIONS FOR **CARSWELL FARM COTTAGES**

1. Provisional bookings may be made by telephone or email which must be followed by receipt within 7 days of a booking form and deposit.
2. A deposit of 25% of the total holiday cost is required. Until this deposit is received by us any reservation is deemed provisional and as such may be varied or cancelled without prior notice. Payments may be made in Sterling by cheque, bank transfer, postal order, money order, or by cash in a registered envelope. Payment can be made by credit card with the payment processed through the Devon Farms Group (using Carrier Direct), or such other third party that we appoint. There will be an additional charge of 3% made to cover the handling fee.
3. The balance of your holiday payment is due eight weeks before the first day of your planned holiday. No reminder will be issued and in the event your payment does not reach us by the said date we reserve the right to re-let the property concerned and in such circumstances your deposit may be refunded in accordance with condition 5.
4. For bookings for 10 or more guests (including children and babies) we will ask for a £100 cautionary deposit. This will be added to the final balance due and then will be returned in full after your holiday provided the cottage is left in a clean and tidy condition and there is no damage.
5. **Cancellation by you**
In the event of cancellation by you at any time you become liable to pay the full amount of the total holiday cost. We will attempt to re-let the accommodation and if we are successful you will be liable to pay 25% of the cost in respect of each week which we were able to re-let. You will remain liable for the total cost of each week that remains un-let. You are advised to make your own cancellation insurance arrangements.
6. **Cancellation by us**
 - (i) In the event of a double booking resulting in self catering accommodation not being available then we will refund in full any monies paid. However if you request us to do so we will make reasonable efforts to find alternative accommodation of a similar nature and price. If the only alternative accommodation is of a higher price we reserve the right to charge the difference.
 - (ii) In the event of cancellation by us at any time prior to the start of the holiday the deposit and any other monies paid will be refunded in full.
 - (iii) We will not be liable for any consequential loss you may suffer or to pay any compensation to you.
7. **Arrival and Departure**
The earliest time of arrival is 4pm and the latest time for departure is 10am (except for the Beach Hut where the latest departure time is 4pm).
8. **Damage, Loss and Nuisance**
You agree:
 - a) That the supervision of children, babies, dogs and any adults requiring care remains your responsibility at all times.
 - b) To be responsible for leaving the accommodation in good order and clean condition, otherwise an **extra cleaning charge** will be levied.
 - c) To pay for any damage or loss however caused, excluding reasonable wear and tear incurred during occupation.
 - d) Not to cause nuisance or annoyance to occupants of nearby properties.
 - e) To allow reasonable access to the property by the Owner if it is deemed necessary, and without notice in an emergency.
 - f) Not to allow the property to be occupied by more than the maximum number of persons stated in the brochure/website.
 - g) To take all due care in the cottages/beach hut and surrounding land and to be responsible for your own safety at all times.If in our opinion any person is not suitable to continue their occupation of the property because of unreasonable behaviour, damage or nuisance to other parties, the contract may be discharged and we may repossess the property immediately. You will remain liable for the whole cost of hire and no refund shall be due.
9. **Complaints**
Any complaints should be made immediately or as soon as reasonably possible to us in order to give us a chance to rectify the situation. In every case the complaint must be notified before departure. It is specifically agreed by you that failure to notify a complaint immediately or as soon as possible or at all before departure will entitle us to refuse to entertain the complaint, irrespective of its merits.
10. **Legal Provisions**
The construction, validity and performance of the Contract between us is governed by the law of England and the parties agree to submit to the jurisdiction of the English Courts.

You agree that the Contract is made at the Owner's premises and that any proceedings between the parties shall be conducted in the County Court nearest to the Owner.

Clause headings are for convenience only and do not form part of or affect the interpretation of these Terms and Conditions.
11. The information provided in brochures and on websites is believed to be true and accurate as at the time of going to press and all reasonable efforts have been made to ensure that descriptions given to you in relation to a particular property are accurate. In any event you acknowledge that minor differences may arise between the photographs, illustrations and descriptions of a particular property appearing in the brochure or website and the actual property which are intended to give general guidance and do not form part of the agreement between you and us.